

Visa Concierge - Phone Numbers and Email Addresses



Country	Program	Phone Number	Email addresses
AUSTRALIA	Platinum	1800 639 607	
AUSTRALIA	Infinite	1800 233 688	AustraliaPlatinum@concierge-asia.visa.com
AUSTRALIA	Signature	1800 555 647	AustraliaSignature@concierge-asia.visa.com
AUSTRALIA	IDD	1800 555 652	AustraliaInfinite@concierge-asia.visa.com
AUSTRIA	IDD	0800 293 083	
Bangladesh	Platinum	8809610991062	
Bangladesh	Infinite	8809610991063	BangladeshPlatinum@concierge-asia.visa.com
Bangladesh	Signature	8809610991064	BangladeshSignature@concierge-asia.visa.com
Bangladesh	IDD	8809610998514	BangladeshInfinite@concierge-asia.visa.com
Belgium	IDD	0800 78464	
Brunei	Infinite	(8001111) 1866 775 3708	
Brunei	Platinum	(8001111) 1866 765 9643	BruneiPlatinum@concierge-asia.visa.com
Brunei	Signature	8014603	BruneiSignature@concierge-asia.visa.com
Brunei	IDD	8014604	BruneiInfinite@concierge-asia.visa.com
Cambodia	Platinum		CambodiaPlatinum@concierge-asia.visa.com
	Infinte	1800 209 684	CambodiaInfinite@concierge-asia.visa.com
	IDD		
Canada	IDD	1866 639 1910	
CHINA	Signature	400 8811 246	
CHINA	Infinite	400 8811 247	ChinaPlatinum@concierge-asia.visa.com
CHINA	Platinum	400 8811 401	ChinaSignature@concierge-asia.visa.com
CHINA	IDD	400 8811 457	ChinaInfinite@concierge-asia.visa.com
Denmark	IDD	8088 3413	
France	IDD	0800 908 852	
Germany	IDD	0800 1822 809	
Greece	IDD	00800 4412 1091	
HK	Signature	800 967 024	HKPlatinum@concierge-asia.visa.com
HK	Infinite	300 285 89	HKSignature@concierge-asia.visa.com
HK	Platinum	800 900 781	HKInfinite@concierge-asia.visa.com
HK	IDD	800 901 869	
Hungary	IDD	06800 14351	
INDIA	Signature	0008 00050 1198	
INDIA	Infinite	0008 00442 0011	IndiaPlatinum@concierge-asia.visa.com
INDIA	Platinum	0008 00442 0012	IndiaSignature@concierge-asia.visa.com
INDIA	IDD	0008 00050 4254	IndiaInfinite@concierge-asia.visa.com
Indonesia	Signature	0018 0344 1226	IDPlatinum@concierge-asia.visa.com
Indonesia	Infinite	0018 0344 1239	IDSignature@concierge-asia.visa.com
Indonesia	Platinum	0018 0344 1568	IDInfinite@concierge-asia.visa.com
Indonesia	IDD	0018 0344 1235	
Italy	IDD	800 781 767	
Japan	Infinite	0120 363 884	
Japan	Platinum	0066 3380 0554	JapanPlatinum@concierge-asia.visa.com
Japan	IDD	0034 80040 1089	JapanInfinite@concierge-asia.visa.com
Macau	Signature	0800 455	
Macau	Infinite	0800 711	MacauPlatinum@concierge-asia.visa.com
Macau	Platinum	0800 707	MacauSignature@concierge-asia.visa.com
Macau	IDD	0800 706	MacauInfinite@concierge-asia.visa.com
Malaysia	Infinite	1800 805 574	
Malaysia	Platinum	1800 805 571	MalaysiaPlatinum@concierge-asia.visa.com
Malaysia	Signature	1800 803 006	MalaysiaSignature@concierge-asia.visa.com
Malaysia	IDD	1800 805 572	MalaysiaInfinite@concierge-asia.visa.com
Netherlands	IDD	0800 0232 963	
New Zealand	Platinum	0800 103 407	NewZealandPlatinum@concierge-asia.visa.com
New Zealand	IDD	0800 103 298	
Nigeria	IDD	07080 601 852	
Philippines	Infinite	1800 8908 6593	PHPlatinum@concierge-asia.visa.com
Philippines	Platinum	1800 8908 6598	PHSignature@concierge-asia.visa.com
Philippines	Signature	1800 8908 6594	PHInfinite@concierge-asia.visa.com
Philippines	IDD	1800 1441 0078	
Portugal	IDD	800 844 035	
Singapore	Infinite	1800 8232 049	SGPlatinum@concierge-asia.visa.com
Singapore	Platinum	800 4481 249	SGSignature@concierge-asia.visa.com
Singapore	Signature	800 4481 450	SGInfinite@concierge-asia.visa.com
Singapore	IDD	800 4481 292	
S.Korea	Infinite	080 4880 880	
S.Korea	Platinum	080 7630 883	KoreaPlatinum@concierge-asia.visa.com
S.Korea	Signature	080 4840 880	KoreaSignature@concierge-asia.visa.com
S.Korea	IDD	080 4850 880	KoreaInfinite@concierge-asia.visa.com
Spain	IDD	900 948 965	
Sri Lanka	Infinite	2027106	
Sri Lanka	Signature	2027105	SriLankaPlatinum@concierge-asia.visa.com

Sri Lanka	Platinum	2027107	SriLankaSignature@concierge-asia.visa.com
Sri Lanka	IDD	2029164	SriLankaInfinite@concierge-asia.visa.com
Sweden	IDD	020 790 941	
Switzerland	IDD	0800 835 270	
Taiwan	Infinite	0080 1103 966	
Taiwan	Platinum	0080 1444 124	TaiwanPlatinum@concierge-asia.visa.com
Taiwan	Signature	0800 666 112	TaiwanSignature@concierge-asia.visa.com
Taiwan	IDD	0080 1444 193	TaiwanInfinite@concierge-asia.visa.com
Thailand	Infinite	0018 00441 1252	
Thailand	Platinum	0018 00441 1248	ThailandPlatinum@concierge-asia.visa.com
Thailand	Signature	0018 00441 1259	ThailandSignature@concierge-asia.visa.com
Thailand	IDD	0018 00441 3327	ThailandInfinite@concierge-asia.visa.com
UK	IDD	0800 169 5187	
US	IDD	1866 765 9643	
Vietnam	Telco 1 - Mobifone	121020032	VietnamPlatinum@concierge-asia.visa.com
Vietnam	Telco 2 - Vinaphone	12011169	VietnamSignature@concierge-asia.visa.com
Vietnam	Telco 3 - Viettel	12280780	VietnamInfinite@concierge-asia.visa.com
Myanmar	All programs	1658245	MyanmarPlatinum@concierge-asia.visa.com MyanmarSignature@concierge-asia.visa.com MyanmarInfinite@concierge-asia.visa.com
Mongolia	Platinum	N/A	MongoliaPlatinum@concierge-asia.visa.com

NOTE: For travelling customers, please refer to the IDD of country of destination